

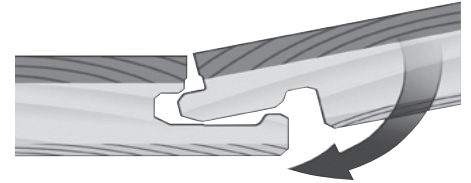
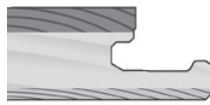
1) If the flooring is lifting from the subfloor, the tongue and groove is not seated properly. This can be easily remedied by *lightly* striking the edge of the groove side with a tapping block while applying downward pressure to the board.

2) **"Which side is the tongue? What side is the groove?"**

Tongue Side



Groove Side



\*When beginning installation, place TONGUE side towards the wall.

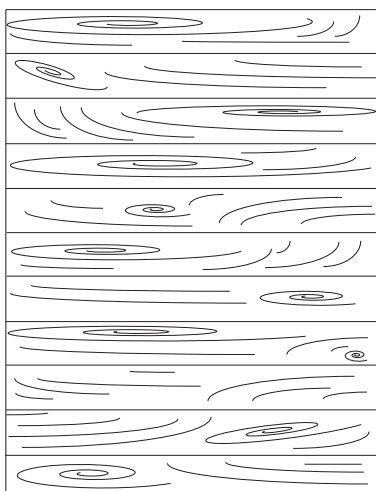
3) Bowed boards are not considered defective and will lay flat when properly installed, being sure to maintain the proper stagger (minimum 12") between end joints of adjoining rows.

4) Transition pieces (moldings), as is the floor itself, are made from real wood and will exhibit all the natural variations of the particular species. Every transition piece will not match every board of flooring. Therefore, the best results will be gained by matching boards that are complimentary to the transition *prior* to installation, setting the boards aside to be installed with the transition.

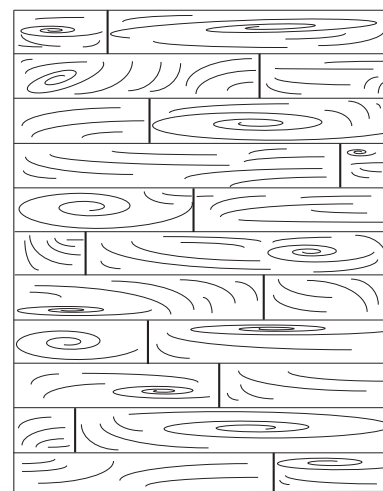
5) To assist with stability during installation of the first few rows, we recommend using the stairstep method. For example, begin by installing the first 3 boards of the first row, the first 2 boards of the second row, and the first board of the third row. Continue adding 1 board to each row until the rows are complete.



6) In narrow areas (i.e. hallways) where planks will be installed width-wise, the planks must be staggered to incorporate at least one end joint in every other row. Installing same length boards side by side without this stagger will cause the flooring to bow upward.



INCORRECT



CORRECT